

TERRY BUSHELL 2024 HOLIDAYS & SHORT BREAKS



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TERRY BUSHELL

2024 HOLIDAYS & SHORT BREAKS



Welcome aboard the new 2024 holiday and short break brochure. 2024 will see us celebrate 35 years of coaching holidays I would like to say thank you to all who have travelled with us and helped us make some great memories over the years, our 2024 season will be no different. We will be introducing you to some old firm favourites and new exciting tours.

We offer the best all round experience from start to finish. Our hotels are hand-picked personally by me to ensure you are getting the best of the best. Your coach journey will be in an executive coach for your pleasure and comfort.

All our holidays include days out so you can see most of the destination you are visiting.

Terry Bushell



*Some of our coaches over
our 35 years in business*

TERRY BUSHELL

HOLIDAYS & SHORT BREAK DESTINATIONS

HOLIDAY	DATE	HOTEL DESTINATION	PAGE
Mothers Day Weekend	9 th – 10 th March	The Dunkenhalgh Hotel & Spa, Clayton-le-Moors	4
Llandudno Welsh Weekend	5 th – 8 th April	Tynedale Hotel, Llandudno	4
Sidmouth in Spring	17 th – 21 st April	The Royal York & Faulkner Hotel, Sidmouth	5
Scarborough Spring Break	29 th April – 3 rd May	The Park Manor Hotel, Scarborough	5
Isle of Man	13 th – 17 th May	Rutland Hotel, Douglas	6
Potters Five Lakes	27 th – 31 st May	Five Lakes Potters Resort, Colchester	7
Torquay	3 rd – 7 th June	The Carlton Hotel & Spa, Torquay	8
Somerset Sunshine	17 th – 21 st June	Walton Park Hotel, Clevedon	9
Morecambe Moments	28 th June – 1 st July	The Auckland Hotel, Morecambe	10
Llandudno	3 rd – 7 th August	Tynedale Hotel, Llandudno	11
Alnwick	18 th – 22 nd August	The White Swan, Alnwick	12
Lytham St Annes	2 nd – 6 th September	Inn On The Prom, Lytham St Annes	13
Scotland - Ayrshire	16 th – 20 th September	Riverside Lodge Hotel, Irvine	14
Sidmouth	9 th – 13 th October	The Royal York & Faulkner Hotel, Sidmouth	15
Llandudno Holly & Mistletoe	24 th – 28 th October	Tynedale Hotel, Llandudno	16
Bournemouth Holly & Ivy	8 th – 12 th December	Marsham Court Hotel, Bournemouth	17

MOTHERS DAY WEEKEND

LANCASHIRE THE DUNKENHALGH

HOTEL & SPA - TOUR 05

SATURDAY 9TH - SUNDAY 10TH MARCH 2024



The beautiful Mercure Dunkenhalgh Hotel & Spa is situated in 17 acres of parkland. Steeped in over 800 years of local history. Combining a traditional setting with modern technology, the hotel offers an enjoyable weekend getaway. Limited leisure facilities are available. The Cameo Restaurant & Bar offers a relaxed dining experience.

SATURDAY

A special weekend treat for or mums after departing from our local area we head North to Manchester Trafford Centre to the renowned shopping centre and leisure destination where you will find must have brands, high street favourites and delicious foods all under one spectacular roof

SUNDAY

After a full English breakfast, we travel the short distance to Oswaldtwistle mill where you will find hundreds of retailers including high street brands and independent concessions all under one roof. Then for the final treat we make our way to the Farrington Lodge Hotel for a deluxe afternoon tea, we then say our goodbyes for the journey home.

WELSH WEEKEND

LLANDUNDO TYNEDALE HOTEL - TOUR 10

FRIDAY 5TH - MONDAY 8TH APRIL 2024



The Tynedale Hotel is set just feet away from the beach in the seaside resort of Llandudno, this hotel boasts modern rooms with regular live evening entertainment just some of the reasons Terry Bushell Travel have been using this hotel for the past 20 years.

This break is for all the food lovers amongst you and it will be something different for you. A more laid-back weekend than our other theme breaks with the emphasis on the use of Welsh products from local producers, this Welsh weekend aims to give a unique taste of Wales.

During your three night stay you will be treated some unique food tasting with homemade afternoon tea with Bara Brith, a special 8 course Welsh tasting menu, a tiple for the tongue with a whiskey talk and tasting session and while your tastebud's explode, your eyes and ears will have the chance to listen and see the award winning Maelgwn choir along with a cabaret style evening entertainment every night. Along with a short scenic day excursion to Anglesey . This long weekend will be one of a kind.

**NEW TOUR
FOR 2024**

SIDMOUTH IN SPRING

THE ROYAL YORK & FAULKNER HOTEL - TOUR 15

WEDNESDAY 17TH - SUNDAY 21ST APRIL 2024



£495.00 5 DAYS
NO SINGLE SUPPLEMENT

The beautiful coastal town of Sidmouth is a firm favourite with all our clients. A coastline laminated by the vivid red sandstone cliffs.

Royal York & Faulkner Hotel is a traditional, family-run, regency hotel with restaurant, spa facilities and stylish café-bar. This fantastic hotel boasts greatness from the food in the dinning room to the luxury of the comfortable bedrooms, a wellness spa for you to relax and unwind in, a beach front to take your breathe away with ocean views a lift to ease your way from lounge to bedroom, rooms with all the luxuries you will need.

EXCURSIONS

Exeter is one of the most vibrant, attractive and historically interesting cities in England, home to the award-winning Royal Albert Memorial Museum where you can explore the cities 2,000 year history under one roof. We also visit Otter garden centre in Ottery St Marys the centre offers an extensive range of products in all departments and has a renowned plants department. The Donkey sanctuary is also a must stop for us on this tour your chance to adopt a donkey and see first hand the life saving work the sanctuary do for these beautiful animals. The sanctuary has under gone extensive refurbishment.

SCARBOROUGH SPRING BREAK

THE PARK MANOR HOTEL - TOUR 20

MONDAY 29TH APRIL - FRIDAY 3RD MAY 2024



£515.00 5 DAYS
NO SINGLE SUPPLEMENT*
(* SUBJECT TO AVAILABILITY)

**NEW
HOTEL
FOR 2024**

The Park Manor Hotel is situated on picturesque North side, which offers striking views over North Bay Beach.

Discover the charm and beauty of Scarborough, a captivating sea side town nestled on the stunning coastline of North Yorkshire rich in history, vibrant atmosphere an enchanting destination for all.

This fantastic hotel boasts a pool and jacuzzi, a lift in the hotel to most rooms to take the journey to bed with ease and rooms with all the luxuries you shall need during your stay. Steps into the hotel. A relaxing bar lounge area open daily.

EXCURSIONS

Whitby a charming seaside town famous for it's a ward winning fish & chips and also the setting for Bram Stokers 'Dracula'.

Burton Agnes Hall & Gardens is a family lived in home. Built in 1173 mainly Tudor renaissance architecture, walled gardens contain many thousands of plants species for your eyes to peruse. Admission included.

ISLE OF MAN

RUTLAND HOTEL DOUGLAS - TOUR 25

MONDAY 13TH - FRIDAY 17TH MAY 2024



£579.00 5 DAYS
SINGLE SUPPLEMENT £64.00

On the scenic Queens Promenade, The Rutland Hotel is an elegant building on the Isle of Man. With panoramic views across Douglas Bay, it is just 5 minutes' drive from the ferry terminal and a short seafront stroll from the town centre. Featuring 24-hour room service, a carvery restaurant and free Wi-Fi. Each room includes a flat-screen satellite TV, tea and coffee making facilities, and ironing supplies. The en-suite bathrooms have a shower, bath, and a hairdryer. Some rooms boast sea views on request.



YOUR HOLIDAY INCLUDES

- Executive Coach Travel
- Half board accommodation
- A Lift to assist you to your bedroom, 9 steps into hotel due to architectural features this hotel isn't suitable for people with mobility issues
- Bar and lounge for relaxing and catching the evening entertainment
- Full day tour to north of the island including visits to Laxey Wheel and Ramsey, taking in part of the TT course.
- Full day tour to south of the island, Steam train ride included
- Ferry crossing from Heysham and return included



Lift to most rooms



Tea & coffee facilities



Restaurant



Wi-Fi available



Bar / Lounge



Seafront Hotel



Two Excursions

POTTERS RESORT

FIVE LAKES, COLCHESTER - TOUR 30

MONDAY 27TH - FRIDAY 31ST MAY 2024



£640.00 5 DAYS
SINGLE SUPPLEMENT £100.00
PREMIER PLUS SUPPLEMENT £40.00

Five Lakes Potters resort is the UK's newest all-inclusive holiday resort situated on the doorstep of Colchester. This all-inclusive holiday resort is set in 320 acres of beautiful grounds giving you the opportunity to relax and unwind. The resort offers also offers you the chance to try your hand at many other activities while you are in residence. The resort offers evening entertainment like no other with themed shows throughout your stay. The resort offers many different rooms from the hotel itself where rooms are located on the first and second floors or village rooms that are in the grounds just a short walk away from the hotel. These rooms are only accessible by stairs.



**ALL INCLUSIVE
 BREAK FOR 2024**

YOUR HOLIDAY INCLUDES

- Executive Coach Travel
- Full board accommodation
- Evening entertainment
- Drinks menu (some premium drinks are chargeable)
- Premier plus and deluxe rooms offer views over the lake and golf course. These all carry a supplement charge.
- Eden restaurant three meals on each full day (plus late-night snacks)
- Half day tour to Colchester



Lift at
 hotel only



Tea &
 coffee
 facilities



Restaurant



WiFi
 available



Bar /
 Lounge



Spa /
 Pool



One
 Excursions



Live
 Entertainment

TORQUAY

THE CARLTON HOTEL & SPA - TOUR 35

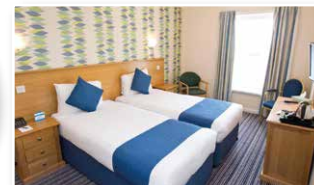
MONDAY 3RD - FRIDAY 7TH JUNE 2024



£410.00 5 DAYS
NO SINGLE SUPPLEMENT*
(* SUBJECT TO AVAILABILITY)

Set 5 minutes' walk from Torquay's seafront, the stylish and intimate TLH Carlton Hotel and Spa - TLH Leisure and Entertainment Resort offers stunning views across Torbay. Outstanding on-site leisure and entertainment facilities include: The Aztec Spa, a leisure complex, indoor and outdoor swimming pools and a gym. Rooms at the family-friendly TLH Carlton Hotel and Spa have a private bathroom, TV, and tea and coffee making facilities and free Wi-Fi is included. The smart restaurant serves buffet-style breakfasts and a choice of menus for evening meals.

The sunny Riviera ballroom and bar has spectacular views across the bay. Leisure facilities include a sauna, steam room and hot tub. There is also a games area with 10-pin bowling, pool and ping-pong tables. A daily activity programme includes snorkelling and aerobics. Vibrant evening entertainment includes a mix of cabaret with live acts.



YOUR HOLIDAY INCLUDES

- Executive Coach Travel
- Half board accommodation
- Seaview Rooms upon request (subject to supplement).
- This fantastic hotel boasts stunning views over the bay of Torquay
- A lift to ease your journey from lounge to bedroom
- Rooms to relax in with all the luxuries you will need
- Day tour to Sidmouth
- A day visit to Dartmoor



Lift to most rooms



Tea & coffee facilities



Restaurant



Wi-Fi available



Bar / Lounge



Spa / Pool



Two Excursions

SOMERSET SUNSHINE

WALTON PARK HOTEL - TOUR 40

MONDAY 17TH - FRIDAY 21ST JUNE 2024



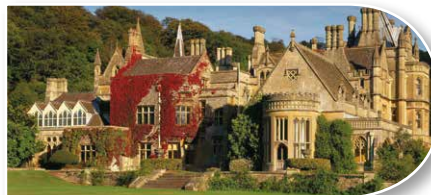
£529.00 5 DAYS
SINGLE SUPPLEMENT £35.00

A real hidden gem of Somerset, Clevedon is a delightful place to stay. This Victorian hotel cliff-side gardens and panoramic views across the Severn Estuary only add to the appeal! An ideal base for touring the West Country, this hotel boasts spacious bedrooms, many with sea views. The restaurant completes the stunning picture, with wonderful food and service to match!



YOUR HOLIDAY INCLUDES

- Executive Coach Travel
- Half board accommodation
- This fantastic hotel boast stunning views
- A lift to ease your journey from lounge to bedroom
- Full day tour visiting Cheddar Gorge and the City of Wells
- A trip to Tyntesfield National Trust (price includes entrance fee)
- A day out to Weston Supermare



Lift to most rooms



Tea & coffee facilities



Restaurant



WiFi available



Bar / Lounge



Seafront Hotel



Three Excursions

MORECAMBE MOMENTS

THE AUCKLAND HOTEL - TOUR 45

FRIDAY 28TH JUNE - MONDAY 1ST JULY 2024



£386.00 4 DAYS
SEAVIEW SUPPLEMENT **£39.00**
PER PERSON

Morecambe Bay is located just south of the Lake District National Park. Stroll up the recently renovated sea front promenade and take a picture with Eric Morecambe.

With golden sandy beaches, and plenty for children and adults alike to discover, Morecambe Bay is the perfect place to relax, explore and enjoy.

YOUR HOLIDAY INCLUDES

- Executive Coach Travel
- Half board accommodation
- This fantastic hotel boast stunning sea views
- A chance to relax in lounges after your evening meal
- A lift to ease your journey from lounge to bedroom
- Day tour to Skipton via the Dales
- Train from Lakeside to Haverthwaite and boat ride on Lake Windermere



Lift to
most
rooms



Tea &
coffee
facilities



Restaurant



WiFi
available



Bar /
Lounge



Seafront
Hotel



Two
Excursions

LLANDUDNO

TYNEDALE HOTEL - TOUR 50

SATURDAY 3RD - WEDNESDAY 7TH AUGUST 2024



£595.00 5 DAYS

NO SINGLE SUPPLEMENT*
(* SUBJECT TO AVAILABILITY)

The Tynedale is set just 20 metres from the beach in the seaside resort of Llandudno. It offers modern rooms and regular live evening entertainment. With a TV, free tea and coffee and ironing facilities, each spacious room also has bright, stylish décor. Executive rooms carry a supplement.

Centrally placed on Llandudno's promenade, the pier is a 10-minute walk away. The sleek restaurant and bar provides a varied menu with both modern and classic dishes.

YOUR HOLIDAY INCLUDES

- Executive Coach Travel
- Half board accommodation at award winning hotel
- This superb hotel boasts a varied restaurant menu
- Take a stroll along the picturesque level promenade
- A lift to ease your journey from lounge to most bedroom and restaurant
- Rooms to relax in with all the luxuries you will need
- A day excursion on world famous Snowden Railway
- A day tour to Anglesey



Lift to most rooms



Tea & coffee facilities



Restaurant



WiFi available



Bar / Lounge



Seafront Hotel



Two Excursions

ALNWICK

THE WHITE SWAN - TOUR 55

SUNDAY 18TH - THURSDAY 22ND AUGUST 2024



£574.00 5 DAYS
SINGLE SUPPLEMENT £60.00

In the centre of Alnwick, this 300-year-old coaching inn is near Alnwick Castle and Gardens. Its restaurant's decor was salvaged from the Titanic's sister ship. The Olympic Suite restaurant offers an à la carte menu and has stained glass windows from the RMS ship. Evening meal is a choice of menu.



YOUR HOLIDAY INCLUDES

- Executive Coach Travel
- Half board accommodation
- This fantastic hotel boasts decor from Titanic's sister ship
- A bar for you to relax and unwind in
- A sun terrace to relax in
- Rooms to relax in with all the luxuries you will need
- Price includes entrance to Alnwick Gardens
- A day tour to Seahouses and Holy Island



Tea & coffee facilities



Restaurant



WiFi available



Bar / Lounge



Two Excursions

LYTHAM ST ANNES

INN ON THE PROM - TOUR 60

MONDAY 2ND - FRIDAY 6TH SEPTEMBER 2024



£476.00 5 DAYS

SINGLE SUPPLEMENT £30.00

SEAVIEW SUPPLEMENT £40.00

Situated on St. Annes Promenade, this stylish hotel overlooks the Irish Sea and St. Annes Beach and offers stunning interior decor with quality furnishings. The hotel is owned and run by the Croston family and has been for over 3 generations. All bedrooms have TVs and Egyptian cotton quilts.

Live entertainment is available, including a quiz night. You can also use Nivens Health Club, enjoy a game of squash or the relax in the sauna, hot tub and indoor pool. There are 3 gyms plus a poolside bar that serves a selection of refreshments throughout the day.



YOUR HOLIDAY INCLUDES

- Executive Coach Travel
- Half board accommodation
- A beachfront to stretch your legs on dry land and take in the crisp fresh air
- A lift to ease your journey from lounge to bedroom
- Rooms to relax in with all the luxuries you will need
- A day excursion to Southport
- A day tour to Cleveleys and surrounding areas



Lift to most rooms



Tea & coffee facilities



Restaurant



WiFi available



Bar / Lounge



Indoor Spa / Pool



Seafront Hotel



Two Excursions

SCOTLAND - AYRSHIRE ISLE OF ARRAN

RIVERSIDE LODGE HOTEL - TOUR 65

MONDAY 16TH - FRIDAY 20TH SEPTEMBER 2024

Located on the outskirts of Irvine, Ayrshire, Riverside Lodge Hotel is just 2 miles from the sandy beach, there is also a stylish restaurant. The fresh and airy rooms feature tea and coffee facilities, en suite bathrooms, and free Wi-Fi. All rooms are elegantly decorated with satin cushions and wooden headboards. Rooms also offer TVs with Freeview and a work desk. The contemporary Brasserie Restaurant serves a cosmopolitan menu and a selection of world wines. The spacious Lounge Bar offers large armchairs and comfortable sofas. Serves light snacks and classic cocktails.



£509.00 5 DAYS
SINGLE SUPPLEMENT £80.00

YOUR HOLIDAY INCLUDES

- Executive Coach Travel
- Half board accommodation
- A chance to relax in lounges after your evening meal
- A shortbread tea/coffee meet and greet on arrival
- Evening entertainment
- A full day tour to the Island of Arran by a Blue Badge Guide to take in the fantastic wildlife and scenery
- A day excursion to the seaside town of Largs
- A scenic day excursion to Ayr and coastal tour



Tea &
coffee
facilities



Restaurant



WiFi
available



Bar /
Lounge



Three
Excursions

SIDMOUTH

ROYAL YORK & FAULKNER HOTEL - TOUR 70

WEDNESDAY 9TH - SUNDAY 13TH OCTOBER 2024



£530.00 5 DAYS
NO SINGLE SUPPLEMENT

The beautiful coastal town of Sidmouth a firm favourite with all our clients. A coastline laminated by the vivid red sandstone cliffs.

Royal York & Faulkner Hotel is a traditional, family-run, regency hotel with restaurant, spa facilities and stylish café-bar.

YOUR HOLIDAY INCLUDES

- Executive Coach Travel
- Half board accommodation
- This fantastic hotel boasts greatness from the food in the dining room to the luxury of comfort in the bedroom
- A stroll along the attractive level promenade
- A wellness spa for you to relax and unwind in
- A lift to ease your journey from lounge to bedroom
- Rooms to relax in with all the luxuries you will need
- A day tour to the picturesque town of Exmouth
- A coastal tour to Torquay



Lift to most rooms



Tea & coffee facilities



Restaurant



WiFi available



Bar / Lounge



Spa / Pool



Seafront Hotel



Two Excursions

LLANDUDNO

TYNEDALE HOTEL - TOUR 75

THURSDAY 24TH - MONDAY 28TH OCTOBER 2024



£549.00 5 DAYS

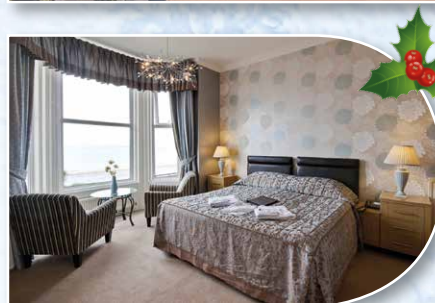
NO SINGLE SUPPLEMENT

EXECUTIVE ROOMS CARRY A SUPPLEMENT

Welcome to our fantastic Holly & Mistletoe break at the Tynedale Hotel, where a white Christmas and a visit from Santa are always on the menu. Now it's time to relax and enjoy a fabulous 4 days of festive fun.

YOUR HOLIDAY INCLUDES

- Executive Coach Travel
- Half board accommodation
- Rooms to relax in with all the luxuries you will need
- A Lift to ease your journey from lounge to bedroom and restaurant
- This fantastic hotel boasts a full menu for the festive season.
- Two excursions



Lift to most rooms



Tea & coffee facilities



Restaurant



WiFi available



Bar / Lounge



Spa / Pool



Seafront Hotel



Two Excursions

BOURNEMOUTH

MARSHAM COURT HOTEL - TOUR 80

SUNDAY 8TH - THURSDAY 12TH DECEMBER 2024



£455.00 5 DAYS

NO SINGLE SUPPLEMENT

SEAVIEW SUPPLEMENT £60.00

Welcome to the Christmas festive season at the Marsham Court Hotel situated on the sea front with stunning views across Bournemouth Bay. Your holiday will be filled with fine cuisine, festive menus, afternoon and evening entertainment and maybe if you're good, a visit from the big man himself.



HOLLY & IVY BREAK

YOUR HOLIDAY INCLUDES

- Executive Coach Travel
- Half board accommodation
- This fantastic hotel boasts a festive season menu
- Live evening entertainment
- A lift to ease your journey from lounge to bedroom
- Rooms to relax in with all the luxuries you will need
- A visit to Winchester Cathedral Christmas Market
- A trip to the seaside town of Christchurch



Lift to most rooms



Tea & coffee facilities



Restaurant



WiFi available



Bar / Lounge



Seafront Hotel



Two Excursions

IMPORTANT INFORMATION

Insurance

We have been advised by the financial conduct authority (FCA) that travel insurance can no longer be included in the cost of your holiday.

We will become Passive Information Providers, which means we can give you insurance information leaflets, but you must then deal directly with the insurance company and send your premium to them. It is not compulsory to have travel insurance on tours within the UK.

If you travel without adequate insurance and require our assistance whilst away, we will claim from you any expenses we incur on your behalf, which would have otherwise been covered by insurance.

Please read the cancellation charges scale carefully, as you may be able to reclaim cancellation charges, if they are covered under the terms and conditions of your chosen insurance policy.

Financial Security

Terry Bushell Travel is a company committed to customer satisfaction and consumer financial protection. We are therefore pleased to announce that, at no extra cost to you, and in accordance with “The Package Travel and Linked Travel Arrangements Regulations 2018” all passengers booking with Terry Bushell Travel are fully insured for the initial deposit, and subsequently the balance of monies paid as detailed in your booking confirmation form. The policy will also include repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of Terry Bushell Travel. This insurance has been arranged by Towergate Chapman Stevens through Evolution Insurance Co. Ltd.

Customer bookings will be declared on a monthly basis to Towergate Chapman Stevens. This cover is subject to the terms, conditions and exclusions of the insurance policy wordings, a copy of which is available on request.

Pick up information

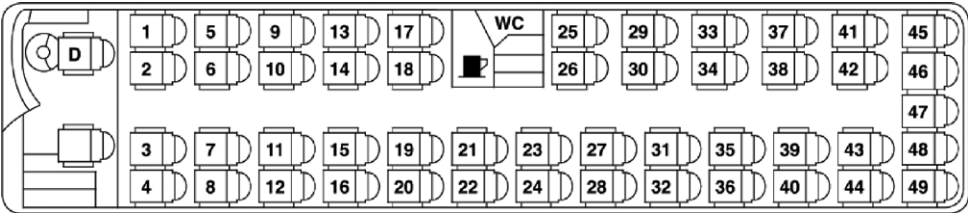
We aim to provide boarding points that are convenient for the majority of our passengers, whilst avoiding an over long picking up route. If you prefer you can always make your own way to our final boarding point.

Please ensure you request your pick up point at the time of paying the balance for your holiday. No guarantees can be made but we will aim to get you to the nearest boarding point.

Our main pick up area is Burton on Trent, South Derbyshire and North West Leicestershire. We can operate a feeder service from outlying areas at a charge of £20 per person for the return service. This must be booked no later than when your balance payment is due. Please check with us which areas this service covers.

COACH SEATING LAYOUT

DRIVERS SIDE



KERB SIDE

LOYALTY DISCOUNT

After booking your first holiday (5 days or longer) for 2024, we will deduct £5.00 per person off all subsequent 5 days or longer holidays taken during 2024. **PLEASE REQUEST THIS DISCOUNT AT THE TIME OF BOOKING.**

This offer does not apply to Group Bookings which qualify for other discounts.

FAIR TRADING CHARTER

PLEASE READ THIS CAREFULLY BEFORE BOOKING YOUR HOLIDAY CONTRACT WITH TERRY BUSHELL TRAVEL

You pay a deposit and make a contract with us

When making a booking you pay a deposit of £50.00 per person for Holidays. The contract is made at the date the deposit is entered on to our reservation system and we issue a confirmation of booking.

You pay the balance

The balance shown on your confirmation is due six weeks prior to the tour departure. Should the balance not be paid at the due date, we reserve the right to cancel the reservation and apply cancellation charges as shown below. Balance reminders are not sent.

If you cancel your holiday

Should you or any other member of your party be forced to cancel your holiday you must notify us **IN WRITING**. A cancellation charge calculated on the scale set out below becomes payable.

More than 42 days	Loss of deposit
29 - 42 Days	30%
15 - 28 Days	60%
0 - 14 Days	100%

If you change your booking

If after our confirmation has been issued you wish to change to another of our current holidays, we will do our utmost to make the change. The request must be in writing and a £10.00 administration fee paid per person. Any alteration made after the original balance is due will be regarded as a cancellation and be subject to the cancellation charges set out above.

If we cancel your holiday

We reserve the right to cancel your holiday if there are insufficient bookings to justify the departure, in which case we will inform you at least six weeks prior to departure. In the unlikely event of this happening you will have the option of transferring to another tour or accepting a full refund.

If you have a complaint

If you are unfortunate enough to have a complaint during your holiday please inform the person responsible immediately (i.e. Hotel Manager) and also advise our driver/tour manager who will do their utmost to resolve the problem immediately. If the matter cannot be put right on the spot, you must notify us in writing within 28 days of the completion of your holiday.

Conditions of Carriage

When you travel on a train or ship the conditions of carriage apply and are subject to National and International conditions which may limit or exclude liability. Your contract made under the terms of this agreement is subject to English law and jurisdiction. Some coach journeys may be operated by vehicles which have a specification different to that detailed in this brochure.

Other terms

We reserve the unconditional right to refuse a booking or terminate a passenger's holiday in the event of unreasonable conduct.

We regret that no pets or other animals may be taken on our coaches. You are responsible for ensuring that you are at the correct departure point at the correct time and we cannot be liable for any loss or expense suffered by passengers because of their late arrival at any departure point.

Excursions are included in the price of most holidays and refunds cannot be made for passengers not wishing to go on these excursions. Admission fees to buildings, grounds etc are not included in the price of the holiday unless otherwise stated in the brochure. We cannot accept responsibility if passengers are not in possession of the correct travel documents.

If we change your holiday

The arrangements for holidays in this brochure are made many months in advance and changes are sometimes unavoidable. Most of these changes are very minor, but where they are significant we will notify you as soon as possible. A significant change is one that involves changing your departure date, resort area, quality of main hotel or eliminating a destination from the itinerary. In the event of a significant change you may decide to

- Continue with the holiday as amended
- Accept an alternative which we may offer
- Cancel your booking and receive a full refund.

Your holiday price

The price of your holiday is guaranteed and will not be subject to any surcharges except for those resulting from increases in fuel prices, government action including additional bonding or licensing requirements and VAT. In all cases we reserve the right to pass these amounts on in full. U.K. Holiday prices include all coach travel, hotel accommodation and meals as specified in the holiday description and VAT at the current rate where applicable. If the cost of the tour increases by more than 10% you are entitled to cancel and receive a full refund. Should you decide to cancel because of this, you must exercise your right to do so within 14 days of the date of your amended invoice. Surcharges will not be imposed within 30 days of the departure. Morning Coffee, afternoon tea and other refreshments are not included. Gratuities to the hotel staff and driver/tour manager are discretionary. Final details of departure times and points will be sent to you about one week prior to the departure date when they have been finalised.

YOUR HOLIDAY INFORMATION

Seat Allocation

Requests for particular seats can be made when booking, but since allocations are made on a first come first served basis, early booking is advisable. Reserved seats are held throughout your holiday. For operational reasons, a coach of different configuration may be used and we reserve the right to alter a seating plan, although this will be avoided as far as possible.

Smoking

There is a total smoking ban on the coach, but frequent comfort stops are made.

Access

The holidays in this brochure have been carefully planned to include as much of interest as possible. Inevitably some of the holidays include lengthy periods of travel and some walking on sightseeing excursions. Many of the hotels will have steps to contend with and may not have lifts. We will do our best to look after disabled passengers but please advise us when booking of any special requests. Wheelchairs can be carried, but due to restricted space, advance notice must be given to our office. We are unable to accommodate motorised wheelchairs due to Health & Safety regulations.

Bedrooms

All bedrooms in all our hotels have en-suite accommodation; this may be a bath, a shower, or shower over bath all with toilet. Please make a request if you have a preference. This will be put on the rooming list, but cannot be guaranteed as all hotels have different facilities available. There are usually a limited number of ground or low floor rooms available and requests for this accommodation must be made when booking. Not all hotels have lifts or ground floor rooms.

Single Rooms

Single Rooms are always in short supply (and may be subject to supplementary charge). We advise early booking.

Special Diets

If you require a special diet you must inform us at the time of booking. This will be notified to the hotel and any extra costs incurred must be paid to the hotel before departure. We cannot guarantee hotelier's compliance with dietary requests.

Entertainment

Entertainment offered by hotels is indicated in the hotel description. The nature and frequency of the entertainment presented is at the discretion of the hotel and therefore not guaranteed and could be withdrawn if there is a lack of demand or insufficient numbers in the hotel.

Luggage

In view of the restricted space available, we ask you to keep luggage down to one **MEDIUM sized suitcase PER PERSON, but a SMALL holdall can be taken on board the coach**. Please think about the driver and hotel staff who have to handle your luggage and keep the weight to a maximum of 20 kilos. If your case is very heavy you may be asked to handle it yourself.

Child reductions

Child reductions will apply to children under the age of 12 at the date of travel, sharing a room with two adults paying full fare.

All 2024 Tours will be operated in accordance with government guidelines.

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TERRY BUSHELL

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